

**Network Engineer**

**Experience:** More than five years of relevant experience | **L2 & L3 Support**

**Education Qualification:**

UG (BCA, BSc IT/CSE, BE/BTech – CSE/IT/ECE) is mandatory and

PG (MCA, MSc IT/CSE, BE/BTech CSE/IT/ECE) is preferred

CCNA / Any network related certification from reputed institutes is preferred

**Roles & Responsibilities:**

- In-depth knowledge of all networks
- Should have experience in team handling
- Switches, Router, SDN, SDWAN (Cisco, Aruba, HP etc.)
- Firewall, WAF, IPS (Checkpoint, FortiGate, Cisco etc.)
- LAN, WAN, Wireless network, etc.
- Should have handled infrastructure projects: (LAN, WAN, Cloud, Voice & Wireless)
- Sound Knowledge on troubleshooting VPN and HVD incidents
- Interpersonal skills and experience in presenting
- Problem solving and project management experience
- Assign to on-call support to troubleshoot network issues.
- Ability to quickly learn new technology and products using documentation and internal resources
- Good hands-on experience with Service Now or any ticketing tools.
- Knowledge on Virtualization with respect to Network
- Should have knowledge on IP address and subnets, Backup utilities, Monitoring Tools
- Team working skills

- Understanding of business
- 24/7 Operations role - flexibility required
- Ability to drive SLAs and Metrics is mandatory
- Any other activities as assigned by the IT Manager/IT incharge

**Skills required:**

- Routing, Switching, Firewall, Access Points, wireless management controller
- Implementing, managing, troubleshooting, configuration